



COMPLAINANT'S RIGHTS, OPTIONS, AND SUPPORTIVE MEASURES

If you or someone you know has been impacted by dating violence, domestic violence, gender-based harassment, retaliation, sex discrimination, sexual assault, sexual harassment, or stalking (hereafter referred to as "prohibited conduct"), Collin College is here to help. **You have the right to live, learn, and work in a safe and welcoming environment.** Collin College policy prohibits all forms of prohibited conduct. Your immediate and long-term safety is what's most important. This document outlines steps to take depending on what services you may want or need. The resources, options, and supportive measures outlined in this document may be helpful as you decide the next steps that are best for you.

Unsure Where to Start? Counseling and Other Support Services Are Available.

This is a difficult and stressful time, and you may need assistance now or in the future. You may want more information or to talk to someone as you decide what you'd like to do moving forward. Consider utilizing the following counseling and support services to help you process what happened and begin healing. You can access crisis counseling, information, and support by connecting with the resources listed below.

Counseling Services (Confidential Resource for Students)

The Counseling Services Office provides personal and group counseling sessions free of charge to all currently enrolled Collin College students. Counseling sessions are confidential and conducted by licensed mental health professionals. Additionally, the Counseling Services Office can provide appropriate referrals to on- and off-campus resources for Collin College students and employees.

Office Locations:

Farmersville Campus, Room 127G
McKinney Campus, Suite W200
Wylie Campus, Suite CC215

Frisco Campus, Room H210
Plano Campus, Suite D134

Hours: Hours vary by campus. Contact the campus location that is most convenient for you to obtain current hours.

Phone Numbers: 972.881.5126

Email: personalcounseling@collin.edu

Website: www.collin.edu/studentresources/counseling/index.html

District Dean of Students Office

The District Dean of Students Office provides advocacy and support to Collin College students. The District Dean of Students Office assists students with reporting to the appropriate Title IX coordinator or deputy Title IX coordinator and local law enforcement agencies.

Office Locations:

Celina Campus, Suite 103
Farmersville Campus, Room 127G
McKinney Campus, Suite W200
Technical Campus, Suite A004

Frisco Campus, Room F109W
Plano Campus, Suite D134
Wylie Campus, Suite CC215

Hours: Hours vary by campus. Contact the campus location that is most convenient for you to obtain current hours.

Phone: 972.881.5604

Email: dos@collin.edu

Website: www.collin.edu/studentresources/deanofstudents/

Dating violence, domestic violence, gender-based harassment, retaliation, sex discrimination, sexual assault, sexual harassment, and stalking are not tolerated at Collin College.

Members of the Collin College community, including visitors, have the right to be free from all forms of prohibited conduct.

Are You in Immediate Danger?

- If so, dial **911**.
- The Collin College Police Department can also provide assistance. Call **972.578.5555** to report an incident or emergency.

Employee Assistance Program (Confidential Resource for Full-Time Employees)

Collin College provides confidential and voluntary assistance to full-time employees and their household members through the Employee Assistance Program (EAP). This benefit provides up to eight (8) sessions per service type per year. There is no charge for full-time employees and their household members to use the EAP's services.

Hours: 24 hours a day, 7 days a week

Phone: 833.993.7650

Website: <https://allonehealthdo.mylifeexpert.com/>

Human Resources Department

The Human Resources Department provides advocacy, support, and accommodations to Collin College full-time, part-time, and student employees. The Human Resources Department can assist employees with appropriate accommodations and reporting to the appropriate Title IX coordinator or deputy Title IX coordinator and local law enforcement agencies. Additionally, the Human Resources Department provides appropriate referrals to off-campus resources.

Office Location: Collin Higher Education Center, Suite 339

Hours: Mon. through Fri. 8:00 a.m. to 5:00 p.m.

Phone: 972.599.3152

Email: hr@collin.edu

Website: www.collin.edu/hr/index.html

What Does “Complainant” Mean?

A complainant is an individual who is alleged to be the victim of conduct that could constitute dating violence, domestic violence, gender-based harassment, retaliation, sex discrimination, sexual assault, sexual harassment, or stalking.

What Does “Respondent” Mean?

Respondent means an individual who has been reported to be the perpetrator of conduct that could constitute dating violence, domestic violence, gender-based harassment, retaliation, sex discrimination, sexual assault, sexual harassment, or stalking.

Important Definitions

Dating Violence: In accordance with the [Violence Against Women Act \(VAWA\)](#), the term “dating violence” means violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim and where the existence of such a relationship will be determined based on the reporting party’s statement and a consideration of:

1. The length of the relationship;
2. The type of relationship, and
3. The frequency of interaction between the persons involved in the relationship.

Dating violence includes, but is not limited to, sexual or physical abuse or the threat of such abuse. Dating violence does not include acts covered under the definition of domestic violence below.

Domestic Violence: In accordance with the [Violence Against Women Act \(VAWA\)](#), the term “domestic violence” includes felony or misdemeanor crimes of violence committed by:

1. A current or former spouse or intimate partner of the victim;
2. A person with whom the victim shares a child in common;
3. A person who is cohabitating with, or has cohabitated with, the victim as a spouse or intimate partner;
4. Any other member of the victim’s family as defined by state law;
5. Any other current or former member of the victim’s household as defined by state law (i.e., a person similarly situated to a spouse of the victim under the domestic or family violence laws of the jurisdiction in which the crime of violence occurred, including, but not limited to, student housing roommates); or
6. Any other person who acts against the victim in violation of the family violence laws of this state or the jurisdiction where the conduct occurs (i.e., any other person against an adult or youth victim who is protected from that person’s actions under the domestic or family violence laws of the jurisdiction in which the violence occurred).

Gender-Based Harassment: Gender-based harassment includes physical, verbal, or non-verbal conduct based on the student’s or employee’s gender, the student’s or employee’s expression of characteristics perceived as stereotypical for the student’s or employee’s gender, or the student’s or employee’s failure to conform to stereotypical notions of masculinity or femininity. For purposes of this policy, gender-based harassment is considered prohibited harassment if the conduct is so severe, persistent, pervasive, and objectively offensive that the conduct limits or denies a student’s or employee’s ability to participate in or benefit from Collin College’s educational program.

Acts of gender-based harassment may also be considered sex discrimination or sexual harassment.

Examples of gender-based harassment directed against a student or employee, regardless of the student’s or employee’s or the harasser’s actual or perceived sexual orientation or gender identity, may include offensive jokes, name-calling, slurs, or rumors; physical aggression or assault; threatening or intimidating conduct; or other kinds of aggressive conduct such as theft or damage to property. Examples may also include forms of dating violence, domestic violence, or stalking.

Sex Discrimination: Sex discrimination against a student or employee is defined as conduct directed at a student or employee on the basis of sex or gender that adversely affects the student or employee.

Sexual Assault: Sexual assault is a form of sexual harassment. Sexual assault includes physical sexual acts perpetrated against a person’s will or where a person is incapable of giving consent due to the victim’s use of drugs or alcohol or due to an intellectual or other disability. In accordance with the [Clergy Act](#), sexual assault is any sexual act directed at another person, without consent of the victim, including instances where the victim is incapable of giving consent; and includes attempted sexual acts, fondling, incest, rape, and statutory rape.

Sexual Harassment: In accordance with [Title IX](#), as amended May 19, 2020, sexual harassment means conduct on the basis of sex that satisfies one (1) or more of the following:

1. A Collin College employee conditioning the provision of an aid, benefit, or service of Collin College on an individual’s participation in unwelcome sexual conduct (i.e., quid pro quo sexual harassment);
2. Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to Collin College’s education program or activity; or
3. Sexual assault, as defined in the [Jeanne Clery Campus Safety Act \(Clergy Act\)](#); and dating violence, domestic violence, or stalking as defined in the [Violence Against Women Act \(VAWA\)](#).

Note: Quid pro quo sexual harassment, Clery Act, and VAWA offenses are not evaluated for severity, pervasiveness, offensiveness, or denial of equal educational access because prohibiting such conduct presents no First Amendment concerns and such serious misconduct causes denial of equal educational access.

Examples of sexual harassment may include sexual advances; touching intimate body parts; coercing or forcing a sexual act on another; jokes or conversations of a sexual nature; offensive or derogatory language of a sexual nature directed at another person; and other sexually motivated conduct, communication, or contact. Examples may also include forms of dating violence, domestic violence, or stalking.

Stalking: In accordance with the [Violence Against Women Act \(VAWA\)](#), the term “stalking” means engaging in a course of conduct directed at a specific person that would cause a reasonable person to fear for their safety or the safety of others; or suffer substantial emotional distress.

For the purposes of this definition:

1. “Course of conduct” means two (2) or more acts, including, but not limited to, acts in which the stalker directly, indirectly, or through third parties, by any action, method, device, or means, follows, monitors, observes, surveils, threatens, or communicates to or about a person, or interferes with a person’s property.
2. “Reasonable person” means a reasonable person under similar circumstances and with similar identities to the victim.
3. “Substantial emotional distress” means significant mental suffering or anguish that may, but does not necessarily, require medical or other professional treatment or counseling.

Definitions of Consent to Sexual Activity

Collin College’s Definition:

For purposes of this policy, sexual activity requires consent, which is defined as an informed, voluntary, affirmative, and mutual agreement between the participants to engage in a specific sexual act. The following guidelines will be used to determine whether consent was obtained when investigating a complaint of sexual assault against a Collin College student or employee:

1. Consent to sexual activity can be communicated in a variety of ways, but one should not presume consent has been given in the absence of a clear, positive agreement.
2. Consent can only be accurately gauged through direct communication about the decision to engage in sexual activity. The absence of the word “no” or the like (e.g., “stop”) does not imply consent.
3. Although consent can be non-verbal, verbal communication is the most reliable form of asking for and obtaining consent. Discussing desires, needs, and limitations with sexual partners provides a basis for positive sexual experiences shaped by mutual willingness and respect.
4. Presumptions based upon contextual factors (e.g., provocative clothing or dancing) are unwarranted and should not be considered grounds for consent.
5. As defined in the [State of Texas Penal Code §22.011 Sexual Assault](#), the age of sexual consent is 17. Therefore, consent cannot be obtained from someone who is under the age of 17, as that person is legally considered to be a minor.
6. Consent cannot be obtained from someone who is asleep, unconscious, or otherwise mentally or physically incapacitated, whether due to alcohol, drugs, or some other condition (e.g., an intellectual or other disability). A person is mentally or physically incapacitated when that person lacks the ability to make or act on considered decisions to engage in sexual activity. Engaging in sexual activity with a person whom you know – or reasonably should know – to be incapacitated constitutes sexual assault.
7. Consent to some sexual acts does not constitute consent to other sexual acts.
8. Consent must be ongoing throughout a sexual encounter and can be revoked at any time. If you proceed despite your partner’s verbal and/or non-verbal communication to stop, you have committed sexual assault.
9. Consent cannot be obtained by threat, coercion, or force. Agreement under such circumstances does not constitute consent.
10. A prior sexual encounter or pre-existing relationship does not indicate consent to current or future sexual activity.

State of Texas’s Definition:

The [Texas Penal Code, Section 22.011 Sexual Assault](#) states:

(b) A sexual assault under Subsection (a) (1) is without the consent of the other person if:

- (1) the actor compels the other person to submit or participate by the use of physical force, violence, or coercion;
- (2) the actor compels the other person to submit or participate by threatening to use force or violence against the other person or to cause harm to the other person, and the other person believes that the actor has the present ability to execute the threat;
- (3) the other person has not consented and the actor knows the other person is unconscious or physically unable to resist;
- (4) the actor knows that as a result of mental disease or defect the other person is at the time of the sexual assault incapable either of appraising the nature of the act or of resisting it;
- (5) the other person has not consented and the actor knows the other person is unaware that the sexual assault is occurring;
- (6) the actor has intentionally impaired the other person’s power to appraise or control the other person’s conduct by administering any substance without the other person’s knowledge;
- (7) the actor compels the other person to submit or participate by threatening to use force or violence against any person, and the other person believes that the actor has the ability to execute the threat;
- (8) the actor is a public servant who coerces the other person to submit or participate;

- (9) the actor is a mental health services provider or a health care services provider who causes the other person, who is a patient or former patient of the actor, to submit or participate by exploiting the other person's emotional dependency on the actor;
- (10) the actor is a clergyman who causes the other person to submit or participate by exploiting the other person's emotional dependency on the clergyman in the clergyman's professional character as spiritual adviser;
- (11) the actor is an employee of a facility where the other person is a resident, unless the employee and resident are formally or informally married to each other under [Chapter 2, Family Code](#);
- (12) the actor is a health care services provider who, in the course of performing an assisted reproduction procedure on the other person, uses human reproductive material from a donor knowing that the other person has not expressly consented to the use of material from that donor;
- (13) the actor is a coach or tutor who causes the other person to submit or participate by using the actor's power or influence to exploit the other person's dependency on the actor; or
- (14) the actor is a caregiver hired to assist the other person with activities of daily life and causes the other person to submit or participate by exploiting the other person's dependency on the actor.

Helping a Friend Who Experienced Prohibited Conduct

Listen to your friend's point of view and acknowledge your friend's feelings about the situation.

Be honest with your friend about how much support you can offer. You are not expected to have all the answers, and it is not your responsibility to fix the situation or determine what happened. Let your friend know how much support you are able to provide and where other support services are available.

Encourage your friend to connect with appropriate on-campus and off-campus resources, including counseling and mental health resources.

Talk to your friend about whether having an advisor to assist with the complaint resolution process might help.

Seek counseling and mental health support services for yourself if you need it.

Learn more about Collin College's Title IX complaint resolution policies and procedures on the [Title IX at Collin College webpage](#).

Do Not:

1. Offer to contact the respondent on your friend's behalf. This could be seen as retaliation and may result in disciplinary action.
2. Share your friend's story with others, except the appropriate Collin College officials who are conducting the investigation.
3. Tell your friend what to do.
4. Blame or judge your friend, the respondent, or witnesses.

Privacy and Confidentiality

To the greatest extent possible, Collin College will respect the privacy of the complainant, respondent, and witnesses. Limited disclosures may be necessary in order to conduct a thorough investigation and comply with applicable law. Collin College will complete publicly available recordkeeping, including [Clery Act](#) reporting and disclosures, without inclusion of personally identifying information about the complainant. Additionally, Collin College must maintain as confidential any supportive measures provided to the complainant or respondent, to the extent that maintaining such confidentiality will not impair Collin College's ability to provide the supportive measures.

Do You Need Medical Attention?

Medical exams can address physical needs or trauma and assess for sexually transmitted infections (STIs) or pregnancy. If you request it or if you have already reported the incident to a law enforcement official, a sexual assault nurse examiner (SANE) or doctor will conduct both a forensic and medical exam and collect evidence. Having a forensic exam conducted does not require you to file a police report, proceed through the criminal justice process, or submit a report to Collin College, but it will preserve evidence in the event you decide to do so at a later time.

For evidence collection to take place, it is best for an exam to occur within five (5) days (i.e., 120 hours) of the incident. It is advised that you do not shower, bathe, douche, eat, drink, wash your hands, change your clothes, brush your teeth, smoke, use the toilet, clean the location where the incident occurred, or do anything that may interfere with the collection of evidence. If you do change your clothes, save the clothing you were wearing and be sure to take it with you to the hospital in a paper (not plastic) bag. It is also important to share as much information as you can remember with medical personnel. Learn more about the sexual assault exam process on [RAINN's website](#).

Collin County has a mobile SANE team. If you go to any hospital in Collin County, the staff can contact the mobile SANE team, and they will come to that hospital to assist you.

You can receive attention at any medical facility; however, the following local hospitals have specially trained staff to assist survivors of prohibited conduct. Victims 17 years of age and under must be seen at a hospital with an approved colposcope. These hospitals are noted with an asterisk (*) below. Collin College does not provide transportation to any of these hospitals.

Baylor Scott & White Medical Center – McKinney*

Address: 5252 W. University Drive, McKinney, Texas 75071

Phone: 469.764.1000

Website: www.bswhealth.com/locations/hospital/mckinney

Baylor Scott & White Medical Center - Plano

Address: 4700 Alliance Blvd., Plano, Texas 75093

Phone: 469.814.2000

Website: www.bswhealth.com/locations/hospital/plano/

Medical City McKinney

Address: 4500 Medical Center Drive, McKinney, Texas 75069

Phone: 972.547.8000

Website: <https://medicalcityhealthcare.com/locations/medical-city-mckinney/>

Medical City Plano*

Address: 3901 W. 15th St., Plano, Texas 75075

Phone: 972.596.6800

Website: <https://medicalcityhealthcare.com/locations/medical-city-plano/>

Methodist Dallas Medical Center*

Address: 1441 N. Beckley Ave., Dallas, Texas 75203

Phone: 214.947.8181

Website: www.methodisthealthsystem.org/methodist-dallas-medical-center/

Texas Health Allen

Address: 1105 N. Central Expressway, Allen, Texas 75013

Phone: 972.747.1000

Website: www.texashealth.org/locations/texas-health-allen

Texas Health Plano*

Address: 6200 W. Parker Road, Plano, TX 75093

Phone: 972.981.8000

Website: www.texashealth.org/locations/texas-health-plano

Preservation of Evidence

Collin College recognizes that making the decision to report dating violence, domestic violence, sexual assault, and stalking may take time. Nevertheless, pending the decision to report, you are strongly encouraged to take immediate steps to preserve evidence that may assist in proving the alleged criminal offense occurred; be helpful in obtaining a protective order; or assist with an investigation by the police, Collin College, or both, should you choose to report the incident. Such evidence may include, but is not limited to, the following:

1. A forensic sexual assault examination completed within five (5) days (i.e., 120 hours) of the incident;
2. Any clothing, sheets, towels, or other materials containing bodily fluids. These items should be stored in cardboard boxes or paper bags, not plastic;
3. Electronic exchanges to the extent that they can be captured or preserved (e.g., emails; text messages; social media posts in Facebook, Instagram, Snapchat, Twitter);
4. Gifts and notes;
5. Photographs, including photographs stored on smartphones, tablets, and other electronic devices;
6. Records of phone calls and voicemail messages; and
7. Any other physical, documentary, or electronic data that might be helpful or relevant in an investigation.

It may also be helpful to keep a journal in which you write down everything you can remember about what occurred including, but not limited to the events that led up to the incident, date the incident occurred, time the incident occurred, and names of any potential witnesses or persons who may have additional information.

Supportive Measures

Supportive measures are non-disciplinary, non-punitive individualized services offered as appropriate, as reasonably available, and without fee or charge to the complainant or respondent before or after the filing of a formal complaint or where no formal complaint has been filed. Supportive measures are designed to restore or preserve equal access to Collin College's education program or activity without unreasonably burdening the other party, including measures designed to protect the safety of all parties or Collin College's educational environment, or deter prohibited conduct. Supportive measures may include, but are not limited to:

1. Coordinating access to counseling or mental health services and assistance with setting up an initial appointment.
2. Coordinating extensions of deadlines or other course-related adjustments.
3. Modifications of work or class schedules.
4. Arranging for the Collin College Police Department to provide campus escort services.
5. Issuing and enforcing mutual restrictions on contact between the parties (i.e., a no-contact directive).
6. Facilitating changes in work or housing locations. (Note: Changes in work locations can only be implemented for individuals who are currently full-time, part-time, or student employees of Collin College. Changes in housing locations can only be implemented for students and employees who are currently residing in Collin College Student Housing located on the Plano Campus.)
7. Facilitating voluntary leaves of absence.
8. Coordinating with the Collin College Police Department and appropriate campus provost to increase security and monitoring of certain areas of the campus.
9. Suppression of directory information, as allowed by the [Family Educational Rights and Privacy Act of 1974 \(FERPA\)](#).
10. Assistance in resolving concerns regarding immigration status, visas, or financial aid.
11. Any other similar measures that can be tailored to the involved individual to achieve the goals of Collin College's Title IX policy and are reasonably available.

Collin College must maintain as confidential any supportive measures provided to the complainant or respondent, to the extent that maintaining such confidentiality will not impair Collin College's ability to provide the supportive measures. The appropriate Title IX coordinator or designee is responsible for coordinating the effective implementation of supportive measures. To request supportive

measures, contact the appropriate Title IX coordinator or deputy Title IX coordinator listed under the "Title IX Coordinators' Contact Information" section in this document.

Available Options and Interim Action

Respondents have the same right to request available options and interim action as complainants. Collin College must provide certain options and interim action if you request them and they are reasonably available. Available options and interim action along with information on who to contact to access them are outlined below.

Course Schedule Adjustments for Students

Contact: Title IX Coordinator for Students or Deputy Title IX Coordinator for Students (See the contact information listed in the "Title IX Coordinators' Contact Information" section in this document.)

Office Hours: Monday through Friday 8:00 a.m. to 5:00 p.m.

Website: www.collin.edu/titleix/

Criminal Trespass Warning Notice

The Collin College Police Department may issue a criminal trespass warning notice to prohibit an individual from entering any Collin College buildings or properties for a specified period of time.

Contact: Collin College Police Department

Office Hours: 24 hours a day, 365 days a year

Phone: 972.578.5555

Website: www.collin.edu/campus-police/

Employment Options, Employee Resources, and Work Schedule

Reassignments

Only available for full-time, part-time, and student employees of Collin College.

Contact: Title IX Coordinator for Employees or Deputy Title IX Coordinator for Employees (See the contact information listed in the "Title IX Coordinators' Contact Information" section in this document.)

Office Hours: Monday through Friday 8:00 a.m. to 5:00 p.m.

Website: www.collin.edu/titleix/

Court Orders and Orders of Protection

Complainants have the right to seek a no-contact order, order of protection, restraining order, or similar lawful orders through a State of Texas civil, criminal, or tribal court. Information on the various court orders and orders of protection available in Texas is available on the [Texas Judicial Branch's Protective Orders: FAQ website](#) and the [WomensLaw.org Texas Restraining Orders website](#).

The Collin College Police Department does not issue court orders or orders of protection. Complainants must contact a local law enforcement agency or a local District Attorney's office to obtain court orders or orders of protection. Contact information for local District Attorney's offices is below.

Collin County District Attorney's Office

Address: 2100 Bloomdale Road, Suite 100, McKinney, Texas 75071

Hours: Monday through Friday 8:00 a.m. to 5:00 p.m.

Phone: 972.548.4323

Website: <https://collincountyda.com/family-justice/protective-orders/>

Dallas County District Attorney's Office

Address: Frank Crowley Courts Building, 133 N. Riverfront Blvd., LB 19, Dallas, Texas 75207

Hours: Monday through Friday 8:00 a.m. to 1:00 p.m.

Phone: 214.653.3605

Website: www.dallascounty.org/government/district-attorney/divisions/family-violence.php

Once a complainant notifies the Collin College Police Department they are in possession of a court order or order of protection, the Collin College Police Department will enforce the order as appropriate. Therefore, it is important to notify the Collin College Police Department at **972.578.5555** as soon as possible if you have a court order or order of protection against another individual.

No-Contact Directives and Removals

If appropriate, and depending on the nature of the incident, Collin College may issue a no-contact directive or removal (e.g., temporary immediate suspension, temporary removal from Collin College Student Housing, temporary employee administrative leave). The purpose of these interim measures is to prevent contact between the complainant and respondent and protect the safety of the entire Collin College community.

Contact: Appropriate Title IX Coordinator or Deputy Title IX Coordinator (See the contact information listed in the "Title IX Coordinators' Contact Information" section in this document.)

Office Hours: Monday through Friday 8:00 a.m. to 5:00 p.m.

Website: www.collin.edu/titleix/

Student Housing Changes

Only available for students and employees living in Collin College Student Housing at the Plano Campus.

Contact: Manager of Student Housing Operations

Office Hours: Monday through Thursday 9:00 a.m. to 6:00 p.m., Friday 8:00 a.m. to 5:00 p.m.

Phone: 972.881.5151

Email: studenthousing@collin.edu

Website: www.collin.edu/studenthousing/

Transportation Options

Collin College does not currently have the means to offer transportation accommodations to a student or employee who is named as the respondent in a complaint of prohibited conduct.

Denton County District Attorney's Office

Address: 1450 E. McKinney St., Suite 3100, Denton, Texas 76209

Hours: Monday through Friday 8:00 a.m. to 5:00 p.m.

Phone: 940.349.2600

Website: www.dentoncounty.gov/439/Victims-Assistance-Division

Rockwall County District Attorney's Office

To request a protective order, contact: Women In Need, Inc.

Address: 904 N. Goliad St., Rockwall, Texas 75087

Hours: Monday through Friday 8:00 a.m. to 12:00 p.m. and 1:00 p.m. to 5:00 p.m.

Phone: 972.772.3000

Website: www.rockwallcountytexas.com/901/Protective-Orders

Reporting Incidents of Prohibited Conduct

You may choose to report to local law enforcement, the Collin College Police Department, Collin College's Title IX complaint resolution process, or all of these entities. We encourage you to file a police report, proceed through the criminal justice process, and/or submit a report to Collin College if you are comfortable doing so. If you decide to report, Collin College will protect your identity in publicly available information, such as within our *Annual Security and Fire Safety Report (ASFSR)* or timely warning notices sent to the campus community. You may also choose not to report to any of these entities, and you are not obligated to report the incident if you choose not to do so. Victims have the right not to report a crime or to decline to notify authorities, including law enforcement, if they so choose.

You can also access the resources listed in this document regardless of whether or where you choose to report. Collin College will keep referrals to resources confidential, as long as it does not limit our ability to provide them to you. If Collin College needs to share information in order to refer you to a resource, we will notify you of what information needs to be shared, why, and with whom prior to sharing the information.

Note: Reporting to any individual or entity other than the appropriate Title IX coordinator or deputy Title IX coordinator does not constitute filing a formal complaint for the purposes of initiating the Title IX complaint resolution process. To initiate the Title IX complaint resolution process, the complainant must submit a formal complaint to the appropriate Title IX coordinator or deputy Title IX coordinator listed in the "Reporting to the Appropriate Title IX Coordinator or Deputy Title IX Coordinator" section in this document. Additionally, to initiate the Title IX complaint resolution process, complainants cannot remain anonymous.

Reporting to the Appropriate Law Enforcement Official(s)

For immediate notification to law enforcement or in a life-threatening emergency, dial **911**.

Collin College encourages anyone who is the victim of or a witness to any crime to promptly and accurately report the incident to the appropriate law enforcement official(s) when the victim of a crime elects to, or is unable to, make such a report. Many complainants find law enforcement to be a great resource, and others choose not to report to law enforcement. We always encourage reporting, but only you can determine whether doing so is the right decision for you. Making a police report does not obligate you to file criminal charges, but it does create a record of the incident. The police report will include your name, the respondent's name, witnesses' names, and details of the incident.

It is important to note that the law enforcement agency you report to can vary depending on the specifics of your case and where the incident occurred. To report an incident that occurred on a Collin College campus or property owned or controlled by Collin College to the Collin College Police Department, call **972.578.5555** or dial extension **5555** from any campus phone.

If the incident occurred off campus, contact the appropriate police department in your home city and/or the city in which the incident occurred. Contact information for local law enforcement agencies is below.

Allen Police Department

Address: 205 W. McDermott Ave., Allen, TX 75013

Phone: 214.509.4200

Website: <https://cityoffallen.org/2035/Police>

Celina Police Department

Address: 110 N. Colorado St., Celina, Texas 75009

Phone: 972.382.2121

Website: www.celina-tx.gov/187/Police-Department

Collin College Police Department

Headquarters Address: 4800 Preston Park Blvd., Plano, Texas 75093

Phone: 972.578.5555

Website: www.collin.edu/campus-police/

Collin County Sheriff's Office

Address: 4300 Community Ave., McKinney, Texas 75071

Phone: 972.547.5100

Website: www.collincountytx.gov/sheriff/Pages/default.aspx

Farmersville Police Department

Address: 134 N. Washington St., Farmersville, Texas 75442

Phone: 972.782.6141

Website: www.farmersvilletx.com/police

Frisco Police Department

Address: 7200 Stonebrook Parkway, Frisco, Texas 75034

Phone: 972.292.6000

Website: www.friscotexas.gov/239/Police

McKinney Police Department

Address: 2200 Taylor Burk Drive, McKinney, Texas 75071

Phone: 972.547.2700

Website: www.mckinneytexas.org/166/Police

Plano Police Department

Address: 909 14th St., Plano, Texas 75074

Phone: 972.424.5678

Website: www.plano.gov/1061/Police

Rockwall Police Department

Address: 205 W. Rusk St., Rockwall, Texas 75087

Phone: 972.771.7717

Website: www.rockwallpolice.org/

Wylie Police Department

Address: 2000 N. Highway 78, Wylie, Texas 75098

Phone: 972.442.8171

Website: www.wylietexas.gov/police.php

If you request assistance, there are people on campus who can help you with reporting to law enforcement if you choose to do so. For assistance in reporting to law enforcement, contact the appropriate Title IX coordinator or deputy Title IX coordinator listed in the "Reporting to Collin the Appropriate Title IX Coordinator or Deputy Title IX Coordinator" section in this document. Additionally, students can contact the District Dean of Students Office at 972.881.5604 or dos@collin.edu and employees can contact the Human Resources Department at 972.758.3856 or hr@collin.edu for assistance with reporting to law enforcement.

Regardless of whether or not you choose to report to law enforcement, there are campus options available to you, including resolution through Collin College's Title IX complaint resolution process.

Reporting to the Appropriate Title IX Coordinator or Deputy Title IX Coordinator

Collin College students and employees can contact the appropriate Title IX coordinator or deputy Title IX coordinator to report incidents of prohibited conduct. Collin College designates the following persons as Title IX coordinators and deputy Title IX coordinators:

Title IX Coordinator for Students

Terrence Brennan
District Dean of Students
Frisco Campus
9700 Wade Blvd.
Room F144B
Frisco, Texas 75035
Phone: 972.881.5734
Email: tbrennan@collin.edu

Deputy Title IX Coordinator for Students

Amy Throop
Associate Dean Title IX Compliance
Technical Campus
2550 Bending Branch Way
Suite A004/A006
Allen, Texas 75013
Phone: 972.599.3126
Email: athroop@collin.edu

Title IX Coordinator for Employees

Vacant

Deputy Title IX Coordinator for Employees

Tonya Jacobson
Manager Employee Relations
Collin Higher Education Center
3452 Spur 399
Suite 339
McKinney, Texas 75069
Phone: 972.758.3856
Email: tiacobson@collin.edu

To file a complaint with the appropriate Title IX coordinator or deputy Title IX coordinator electronically, Collin College students and employees can submit the online [Title IX Formal Complaint Form](#).

See the [Collin College's Title IX Complaint Resolution Process: Rights and Options](#) section in this document for more information on pursuing an investigation under Collin College policy.

Voluntary Confidential Reporting

Collin College recognizes incidents of crime can be difficult to discuss, and victims and witnesses may want confidentiality in addition to support. Victims and witnesses of a crime who do not want to pursue action within the Collin College system or the criminal justice system may still want to consider making a voluntary confidential report. The Collin College Police Department can file a report on the details of the incident without revealing the victim's or witness's identity.

The purpose of a voluntary confidential report is to comply with the victim's or witness's wish to keep the matter confidential while taking steps to ensure the future safety of the victim, witness, and others. With such information, Collin College can keep an accurate record of the number of incidents involving students, employees, and visitors; determine where there is a pattern of crime with regard to a particular location, method, or assailant; and alert the campus community to potential danger. Reports filed in this manner are counted and disclosed in Collin College's annual [Clergy Act](#) crime statistics.

To submit a voluntary confidential report, victims and witnesses can contact the Collin College Police Department Communications Center 24 hours a day at **972.578.5555** or in person at any of the Collin College Police Department office locations on campus.

The victim or witness must inform the Collin College Police Department dispatcher or officer they would like their name and any identifying information to remain confidential at the start of the report. The victim or witness should provide as much detail as possible, and the Collin College Police Department dispatcher or officer will take the report without including the victim's or witness's name or identifying information.

Anonymous Reports

In accordance with the [Texas Education Code Section 51.252](#) and [Section 51.283](#), victims can report prohibited conduct anonymously or using a pseudonym. However, the submission of an anonymous report or use of a pseudonym may impair Collin College's ability to investigate and address the prohibited conduct. Additionally, to initiate the Title IX complaint resolution process, complainants cannot remain anonymous.

To report prohibited conduct anonymously or using a pseudonym, victims can submit the online [Title IX Formal Complaint Form](#), contact the Collin College Police Department Communications Center 24 hours a day at **972.578.5555**, or report in person at any of the Collin College Police Department office locations on campus.

When submitting an anonymous report of prohibited conduct to the Collin College Police Department, the victim should inform the dispatcher or officer they would like to remain anonymous or use a pseudonym at the start of the report. The victim should provide as much detail as possible, and the dispatcher or officer will take the report using a pseudonym in place of the victim's name.

If a victim of prohibited conduct files a report and later determines they would like to remain anonymous or use a pseudonym, the Collin College Police Department can assign a pseudonym to the victim. The victim must inform the Collin College Police Department officer assigned to investigate the case over the phone or in writing that they would like a pseudonym assigned to them. The pseudonym will be used in place of the victim's name to identify them on any further documentation that could become public information.



Amnesty Policy for Collin College Students

In accordance with the [Texas Education Code Section 51.284](#), Collin College will give amnesty to (i.e., not take disciplinary action against) a student who reports, in good faith, that the student was the victim of or a witness to an incident of prohibited conduct. This amnesty policy applies regardless of the location at which the incident occurred or the outcome of Collin College's disciplinary process regarding the incident, if any. This amnesty policy does not apply to a student who reports their own commission or assistance in the commission of prohibited conduct.

False Reports and Claims

A Collin College student who intentionally submits a false report, makes a false claim, or offers false statements regarding prohibited conduct will be subject to appropriate disciplinary action. Charging an individual with a violation(s) for submitting a false report, making a false claim, or making a materially false statement in bad faith during the course of a Title IX investigation regarding does not constitute retaliation. However, a determination regarding responsibility, alone, is not sufficient to conclude that any party submitted a false report, made a false claim, or made a bad faith materially false statement.

A Collin College employee who intentionally submits a false report, makes a false claim, offers false statements, or refuses to cooperate with a Collin College investigation regarding prohibited conduct will be subject to appropriate discipline. Charging an employee with a violation(s) for submitting a false report, making a false claim, making a materially false statement, or refusing to cooperate during the course of an investigation regarding prohibited conduct does not constitute retaliation. However, a determination regarding responsibility, alone, is not sufficient to conclude that any party made a false claim or materially false statement.

Retaliation Prohibited

Retaliation against anyone involved in the complaint process is a violation of Collin College policy and is prohibited.

Neither Collin College nor any person may intimidate, threaten, coerce, or discriminate against any individual for the purpose of interfering with any right or privilege secured by applicable federal Title IX regulation; Collin College policy; or because the individual has made a report or complaint, testified, assisted with, participated in, or refused to participate in a Title IX investigation, proceeding, or hearing.

Examples of retaliation may include threats, rumor spreading, ostracism, assault, destruction of property, unjustified punishments, or unwarranted grade reductions. Unlawful retaliation does not include petty slights or annoyances.

Charging an individual with a violation(s) that does not involve prohibited conduct, but arises out of the same facts or circumstances as a formal complaint of prohibited conduct, for the purposes of interfering with any right or privilege secured by applicable federal Title IX regulations, constitutes retaliation.

In an effort to prevent acts of retaliation, Collin College will keep confidential and not disclose the identities of complainants, respondents, and witnesses, except as permitted by the [Family Educational Rights and Privacy Act of 1974 \(FERPA\)](#), required by law, or necessary to investigate and resolve a Title IX complaint.

The exercise of rights protected under the First Amendment does not constitute retaliation.

Charging an individual with a violation(s) for making a materially false statement in bad faith in the course of a Title IX complaint resolution proceeding does not constitute prohibited retaliation. However, a determination regarding responsibility, alone, is not sufficient to conclude that any party made a materially false statement in bad faith.

Complaints alleging retaliation in connection with a complaint of prohibited conduct as will be addressed in accordance with the complaint procedures outlined in the current *Title IX Complaint Resolution Process Handbook for Collin College Students and Employees* available online at www.collin.edu/titleix/.

Complaints alleging retaliation in connection with other policies or laws may be filed in accordance with Collin College's prompt and equitable grievance procedures. For more information, see Board policies DIAB (LOCAL) and FFDB (LOCAL), and the student and employee disciplinary

processes. To view Board policies DIAB (LOCAL) and FFDB (LOCAL), go to <https://pol.tasb.org/PolicyOnline/SearchResults/?key=304&query=retaliation>. For more information on the student disciplinary process, see the *Student Code of Conduct* located in the current [Collin College Student Handbook](#), or contact the District Dean of Students Office at 972.881.5604 or dos@collin.edu. For more information on the employee disciplinary process, contact the Human Resources Department at 972.758.3856 or hr@collin.edu.

Collin College's Title IX Complaint Resolution Process: Rights and Options

Collin College has adopted complaint resolution procedures to comply with [Title IX of the Education Amendments of 1972 \(Title IX\)](#), as amended and published on May 19, 2020, the [Clery Act](#), and the [Violence Against Women Reauthorization Act of 2013 \(VAWA\)](#) that provide for the prompt and equitable resolution of student and employee complaints alleging dating violence, domestic violence, gender-based harassment, retaliation, sex discrimination, sexual assault, sexual harassment, and stalking (i.e., prohibited conduct). These complaint resolution procedures include information on how to report or file a complaint of prohibited conduct and how Collin College will respond once it has actual notice of an allegation of prohibited conduct.

Collin College's Title IX complaint resolution procedures apply equally to all Collin College students and employees who are participating in or attempting to participate in Collin College's education program or activity. Additionally, these complaint resolution procedures only apply to prohibited conduct that impacted a person in the United States.

In accordance with federal Title IX regulations, you have the following rights:

1. The right to a prompt, fair, impartial, unbiased, and equitable process from the initiation of the formal complaint process through the final result.
2. The right to inspect and review any evidence obtained as part of the investigation that is directly related to the allegation(s).
3. The right to be assisted by an advisor of your choosing, who may be, but is not required to be, an attorney, during the formal complaint process. Please note that Collin College is only required to provide an advisor during the Live Hearing phase of the formal complaint process. Therefore, prior to the Live Hearing phase, complainants and respondents may provide their own advisor if they desire to do so.
4. The right to be informed in writing of the date, time, location, participants, and purpose of all hearings, investigative interviews, or other meetings, with sufficient time to prepare to participate.
5. The right to be informed that the respondent is presumed not responsible until the conclusion of the formal complaint process when a determination is made.
6. The right to voluntarily participate in an informal resolution process. Both parties must provide their voluntary consent in writing to participate in an informal resolution process. Informal resolution is prohibited in any case where an employee is accused of engaging in prohibited conduct against a student. Collin College will not require the parties to waive their rights to a formal process and agree to informal resolution as a condition of enrollment or employment.
7. The right to be notified in writing of:
 - a. The results of any disciplinary proceeding that arises from your formal complaint of prohibited conduct;
 - b. Collin College's procedures for the victim and the respondent to appeal the results of the disciplinary proceeding;
 - c. Any change to the results (e.g., through the appeal process); and
 - d. When such results become final.
8. The right to submit a complaint to the U.S. Department of Education Office for Civil Rights (OCR). To file a complaint with OCR, call 800.421.3481, email ocr@ed.gov, or go to [OCR's website](#).

The rights and options listed above will be afforded equally to **both** the complainant and respondent.

The *Title IX Formal Resolution Process Flowchart* and *Title IX Informal Resolution Process Flowchart* in this document provide an overview of Collin College's Title IX Formal Resolution Process and Title IX Informal Resolution Process. For more information and specific procedures, see the current *Title IX Complaint Resolution Process Handbook for Collin College Students and Employees* available at www.collin.edu/titleix/ or contact the appropriate Title IX coordinator or deputy Title IX coordinator listed under the "Title IX Coordinators' Contact Information" section in this document.

Collin College's Title IX Complaint Resolution Process: Advisors

In accordance with Title IX, both parties will have equal right to be accompanied by an advisor of their choice (e.g., family member, friend, legal counsel) to interviews, meetings, and hearings during the Title IX Complaint Resolution Process. However, only the party may speak on their behalf. Collin College will not provide an advisor for either party, except as required during the Live Hearing phase of the Title IX Formal Resolution Process. If you are unable to obtain an advisor for the Live Hearing phase of the Title IX Formal Resolution Process, Collin College will provide one (1) free of charge for the purpose of conducting cross-examination for you. To obtain a current list of Collin College's trained live hearing advisors, contact the appropriate Title IX coordinator or deputy Title IX coordinator listed in the [Reporting to the Appropriate Title IX Coordinator or Deputy Title IX Coordinator](#) section in this document.

Collin College retains the right to limit the role of both parties' advisors in interviews, meetings, and hearings during the Title IX Complaint Resolution Process. Should a party's advisor continuously speak on the party's behalf, become combative, or otherwise disrupt the proceedings, Collin College reserves the right to ask them to leave or to end the proceedings and reschedule for a later date.

Title IX Formal Resolution Process Flowchart

This flowchart provides an overview of the Title IX Informal Resolution Process. For specific procedures, see the current *Title IX Complaint Resolution Process Handbook for Collin College Students and Employees* available at www.collin.edu/titleix/.



Title IX Formal Resolution Process Flowchart (Continued)

This flowchart provides an overview of the Title IX Informal Resolution Process. For specific procedures, see the current *Title IX Complaint Resolution Process Handbook for Collin College Students and Employees* available at www.collin.edu/titleix/.

Investigation Report

- At the conclusion of the investigation, the investigator(s) writes an *Investigation Report* that fairly summarizes the investigation and includes all evidence directly related to the allegation(s).
- The investigator(s) or appropriate Title IX coordinator, deputy Title IX coordinator, or designee sends the parties and their respective advisors the *Investigation Report* in electronic format or hard copy, and gives them 10 College District business days to inspect, review, and respond to the document prior to finalizing it.
- The investigator(s) finalizes the *Investigation Report* at least 10 College District business days prior to the Live Hearing.
- The investigator(s) or appropriate Title IX coordinator, deputy Title IX coordinator, or designee notifies the parties and their respective advisors simultaneously in writing of the final *Investigation Report*, and sends a copy of the document to them in electronic format or hard copy.

Live Hearing

- The investigation is followed by a Live Hearing.
- If a party is unable to obtain an advisor, the appropriate Title IX coordinator, deputy Title IX coordinator, or designee assigns an appropriate advisor to the party for the purpose of conducting cross-examination for the party during the Live Hearing.
- The appropriate Title IX coordinator, deputy Title IX coordinator, or designee notifies the parties and their respective advisors simultaneously in writing of the date, time, and place of the Live Hearing.
- Specific procedures for the Live Hearing, including time limits for statements, rebuttal, and cross-examination, will be provided to the parties and their respective advisors prior to the Live Hearing.
- The appropriate Title IX coordinator, deputy Title IX coordinator, or designee assigns an individual(s) from the pool of live hearing officers to conduct the Live Hearing.
- The live hearing officer(s) deliberates on the evidence, determines responsibility using the preponderance of the evidence standard (i.e., more likely than not to have occurred), and composes a *Written Determination of Responsibility*.

Appeal

- Either the complainant or respondent may appeal the live hearing officer(s)'s determination within 10 College District business days on the following grounds: 1. procedural irregularity that affected the outcome, 2. new evidence not reasonably available that could affect the outcome, and/or 3. conflict of interest or bias by Collin College's participants that affected the outcome.
- The appropriate Title IX coordinator, deputy Title IX coordinator, or designee notifies the non-appealing party the other party has appealed and allows them to submit a written statement in response.
- The appropriate Title IX coordinator, deputy Title IX coordinator, or designee assigns the appropriate vice president or designee to serve as the appeal decision maker.
- The appropriate vice president or designee deliberates on the evidence, makes a determination using the preponderance of the evidence standard (i.e., more likely than not to have occurred), and composes an *Appeal Determination*.
- The appropriate vice president or designee's determination is final and non-appealable except when Expulsion of a student or Termination of an employee is recommended.

Expulsion and Termination Appeals

- In cases where Expulsion of a student or Termination of an employee is recommended, either party may appeal by submitting a written request to the appropriate Title IX coordinator, deputy Title IX coordinator, or designee within 10 College District business days of the appeal decision maker's determination.
- The appropriate Title IX coordinator, deputy Title IX coordinator, or designee notifies the non-appealing party the other party has appealed and allows them to submit a written statement in response.
- The appropriate Title IX coordinator, deputy Title IX coordinator, or designee forwards all information regarding the case to the College District president or designee.
- The College District president or designee deliberates on the evidence and makes a determination to affirm, modify, remand, or reverse the recommendation for Expulsion or Termination.
- The College District president or designee's decision is final and non-appealable.

Collin College's Title IX Complaint Resolution Process: Potential Penalties

Collin College must follow a grievance process that complies with applicable federal Title IX regulations before the imposition of any disciplinary sanctions (or other actions that are not supportive measures) against a respondent. After the Live Hearing, the live hearing officer(s) will deliberate on the evidence provided and determine responsibility using the preponderance of the evidence standard (i.e., more likely than not to have occurred). The live hearing officer(s) will compose a *Written Determination of Responsibility* which will clearly state any disciplinary sanctions being imposed (or recommended in the case of expulsion of a student or termination of an employee) on the respondent and any remedies that must be provided to the complainant.

Potential Penalties That May Be Imposed on a Respondent

Employee Respondent

The live hearing officer(s) may impose the following penalties on an employee respondent or other penalties, as appropriate:

1. Coaching and Counseling
2. Written Disciplinary Action
3. Unpaid Administrative Leave
4. Recommendation for Termination

Student Respondent

The live hearing officer(s) may impose the following penalties on a student respondent or other penalties, as appropriate:

1. **Reprimand:** A verbal or written warning to the student following a rule violation. Repetition of such misconduct may result in more severe disciplinary action.
2. **Restitution:** Reimbursement for damage to or misappropriation of property. Reimbursement may take the form of appropriate service to repair or otherwise compensate for damage.
3. **Educational Project Experience (EPE):** An assignment or experience allowing the student to learn specific behaviors or lessons related to the student's conduct and the specifics of the student's disciplinary case. EPEs offered by Collin College include, but are not limited to, awareness seminars, essays or written assignments, and online learning modules.
4. **Conditional Probation for One (1) Calendar Year, Two (2) Calendar Years, or Three (3) Calendar Years:** The placing of a student on notice that continued infraction of regulations may result in Suspension or Expulsion from Collin College. Conditional probation may include restrictions on a student's rights and privileges or specified community service. The conditional probation may be for a specified length of time or an indefinite period according to the relative severity of the infraction or misconduct. Failure to fulfill the terms of the conditional probation may lead to suspension or expulsion.
5. **Suspension for One (1) Regular Long Semester (i.e., Fall or Spring), One (1) Calendar Year, Two (2) Calendar Years, Three (3) Calendar Years, or Four (4) Calendar Years:** Forced withdrawal from Collin College for either a definite period of time or until stated conditions have been met. Normally, suspension will extend through a minimum of one (1) regular long semester (with summer sessions not counting in the one [1] semester minimum time lapse). However, suspension may exceed the one (1) semester minimum.
6. **Expulsion:** Permanent forced withdrawal from Collin College. A student receiving expulsion will have the action noted in the student's permanent record.

Suspended or Expelled Students

No former student who has been suspended or expelled from Collin College for disciplinary reasons will be permitted on the campus or other facilities of Collin College, initiated into an honorary or service organization, or permitted to receive credit for academic work done in residence or by correspondence or extension during the period of suspension or expulsion without the prior written approval of the appropriate administrator or the Board of Trustees (Board).

Petition to Revoke Expulsion

Once five (5) calendar years from the date of the College District President or designee's decision have expired, the student may petition to revoke the expulsion. Contact the District Dean of Students Office at 972.881.5604 or dos@collin.edu to request an *Expulsion Revocation Form*.

Collin College's Title IX Complaint Resolution Process: Potential Remedies

Collin College must follow a grievance process that complies with applicable federal Title IX regulations before the imposition of any disciplinary sanctions (or other actions that are not supportive measures) against a respondent. After the Live Hearing, the live hearing officer(s) will deliberate on the evidence provided and determine responsibility using the preponderance of the evidence standard (i.e., more likely than not to have occurred). The live hearing officer(s) will compose a *Written Determination of Responsibility* which will clearly state any disciplinary sanctions being imposed (or recommended in the case of expulsion of a student or termination of an employee) on the respondent and any remedies that must be provided to the complainant.

Potential Remedies That May Be Provided to a Complainant

If a respondent is found to be responsible for committing prohibited conduct, Collin College must effectively implement remedies for the complainant that are designed to restore or preserve the complainant's right to equal access to education.

Employee Complainant

Remedies the live hearing officer(s) can offer to an employee complainant include, but are not limited to:

1. Increased Security and Staff Monitoring of Certain Areas of the Campus;
2. Information Regarding and Referrals to the Appropriate Agency for a No-Contact Order, Order of Protection, Restraining Order, or Similar Lawful Order through a Civil, Criminal, or Tribal Court;
3. No-Contact Directive Issued by Collin College;
4. Referral to Appropriate Medical Facility;
5. Referral to Appropriate Off-Campus Resources;
6. Referral to Collin College Police Department and/or Local Law Enforcement Agency;
7. Referral to Employee Assistance Program (EAP);
8. Specific Educational Programming for an Individual or Group; and
9. Work Schedule Reassignment.

Student Complainant

Remedies the live hearing officer(s) can offer to a student complainant include, but are not limited to:

1. Campus Change;
2. Class Schedule Change;
3. Drop a Course Without an Academic Penalty;
4. Increased Security and Staff Monitoring of Certain Areas of the Campus;
5. Information Regarding and Referrals to the Appropriate Agency for a No-Contact Order, Order of Protection, Restraining Order, or Similar Lawful Order through a Civil, Criminal, or Tribal Court;
6. Late Withdrawal from a Course;
7. No-Contact Directive Issued by Collin College;
8. Referral to Appropriate Medical Facility;
9. Referral to Appropriate Off-Campus Resources;
10. Referral to Collin College Police Department and/or Local Law Enforcement Agency;
11. Referral to Counseling Services;
12. Specific Educational Programming for an Individual or Group;
13. Student Employment Assignment Change; and
14. Student Housing Change (If Residing in Collin College Student Housing).

Title IX Informal Resolution Process Flowchart

This flowchart provides an overview of the Title IX Informal Resolution Process. For specific procedures, see the current *Title IX Complaint Resolution Process Handbook for Collin College Students and Employees* available at www.collin.edu/titleix/.

Receipt of Complaint

- The Title IX complaint process is initiated by the alleged victim (hereafter referred to as the "complainant"), appropriate Title IX coordinator, deputy Title IX coordinator, or an official with the authority to institute corrective measures on behalf of Collin College.
- To file a complaint, the complainant contacts the appropriate Title IX coordinator or deputy Title IX coordinator, or submits the online *Title IX Formal Complaint Form*.
- If reported orally, the complaint is reduced to writing by the appropriate Title IX coordinator, deputy Title IX coordinator, or designee.
- The complaint must contain the complainant's actual or digital signature. If the complainant is not able or willing to sign the complaint, the appropriate Title IX coordinator, deputy Title IX coordinator, or designee may sign and submit the complaint in the complainant's stead.

Notice of Supportive Measures

- The appropriate Title IX coordinator, deputy Title IX coordinator, or designee promptly contacts the complainant and offers supportive measures (i.e., appropriate advocacy and on- and off-campus resources, as outlined in Collin College's *Complainant's Rights, Options, and Supportive Measures* packet).
- These supportive measures and resources are available to the complainant whether or not they choose to file a formal complaint.
- In the event a formal complaint is filed and the appropriate Title IX coordinator, deputy Title IX coordinator, or designee determines an investigation should be initiated, supportive measures are also offered to the respondent (i.e., appropriate advocacy and on- and off-campus resources, as outlined in Collin College's *Respondent's Rights and Supportive Measures* packet).

Initiation of Informal Resolution Process

- **Informal resolution is prohibited in any case where an employee is accused of engaging in prohibited conduct against a student.**
- The parties must provide their voluntary consent in writing to participate in the Informal Resolution Process.
- The appropriate Title IX coordinator, deputy Title IX coordinator, or designee provides the parties with the required written notice of the allegation(s) and a description of the parameters of the Informal Resolution Process. This written notice will include a statement that either party is permitted to withdraw from the Informal Resolution Process and resume the Formal Resolution Process at any time prior to a final determination being reached in the case.
- Both parties read and sign the *Voluntary Consent to Informal Resolution* form indicating they are voluntarily and willingly consenting to pursue the Informal Resolution Process.

Meeting with Informal Resolution Facilitator

- The informal resolution facilitator meets separately with both parties and their respective advisors (if the parties elect to provide their own advisors during the Informal Resolution Process) to ascertain the parameters for an informal resolution agreement.
- The informal resolution facilitator notifies both parties of their rights and options, including the right to withdraw from the Informal Resolution Process and resume the Formal Resolution Process at any time prior to a final determination being reached in the case.
- If either party chooses to withdraw from the Informal Resolution Process, they will be required to read and sign the *Withdrawal from Informal Resolution Process* form prior to a final determination being reached and both parties signing the *Informal Resolution Agreement* form.

Informal Resolution Agreement

- The informal resolution facilitator completes the *Informal Resolution Agreement* form and clearly explains the informal resolution terms.
- The informal resolution facilitator sends the parties the *Informal Resolution Agreement* form, and gives them 10 College District business days to review and respond to the document prior to finalizing it.
- If, after 10 College District business days, both parties agree to the informal resolution terms, they will sign the final *Informal Resolution Agreement* form. The informal resolution facilitator will then notify both parties simultaneously in writing of the final signed *Informal Resolution Agreement* form. Once the final *Informal Resolution Agreement* form is signed, the matter will be closed, the informal resolution will be non-appealable, and the Formal Complaint Process will not be re-initiated.
- If, after 10 College District business days, either party does not sign the final *Informal Resolution Agreement* form, the Formal Resolution Process will resume at the point where it was stopped when both parties agreed to pursue the Informal Resolution Process and signed the *Voluntary Consent to Informal Resolution* form.

Additional Campus Resources

If you are a victim of prohibited conduct, there are resources on campus from which you may want to consider seeking support. Contacting any of these resources is not considered an official report to Collin College of prohibited conduct. See the [Reporting to the Appropriate Title IX Coordinator or Deputy Title IX Coordinator](#) section in this document for information on how to submit an official report of prohibited conduct.

Accommodations at Collin College for Equal Support Services

(ACCESS) Office (Accessibility/Disability Services)

The Accommodations at Collin College for Equal Support Services (ACCESS) Office provides disability services, reasonable accommodations, individual attention, and support for Collin College students who need assistance with any aspect of their campus experience (e.g., accessibility, academics, testing, and registration).

Office Locations:

Celina Campus, Room 103D
Farmersville Campus, Room 127G
Frisco Campus, Room H210
McKinney Campus, Suite W200
Plano Campus, Suite D140
Technical Campus, Suite A004
Wylie Campus, Suite CC215

Hours: Hours vary by campus. Contact the campus location that is most convenient for you to obtain current hours.

Phone: 972.881.5898

Email: access@collin.edu

Website: www.collin.edu/studentresources/disabilityservices/index.html

Collin College Police Department

The Collin College Police Department works to ensure a positive learning environment that is free of crime, violence, or the threat of violence. Collin College Police Department officers are located at each campus and center and can take reports, investigate incidents, make lawful arrests of violators, and issue citations when necessary.

Office Locations:

Celina Campus, Room 129
Collin Higher Education Center, Room 134
Courtyard Center, Room 324
Farmersville Campus, Room 103
Frisco Campus, Room LH179
McKinney Campus, Room C121
Plano Campus, Suite D114
Technical Campus, Room C010
Wylie Campus, Room CC139

Hours: 24 hours a day, 365 days a year

Phone: 972.578.5555

Website: www.collin.edu/campus-police/

Collin College Student Housing

Collin College Student Housing provides housing for currently enrolled Collin College students at the Plano Campus. Assists with housing changes only for students and employees who are already residing on the property.

Hours: Mon. through Thurs. 9:00 a.m. to 6:00 p.m., Fri. 8:00 a.m. to 5:00 p.m.

Phone: 972.881.5151

Email: studenthousing@collin.edu

Website: www.collin.edu/studenthousing/

Financial Aid and Military-Connected Student Services Office

The Financial Aid and Military-Connected Student Services Office provides federal, state, and veterans financial assistance for Collin College students. Assists students with identifying and obtaining resources to support their educational pursuits.

Office Locations:

Celina Campus, Room 124
Farmersville Campus, Room 123E
Frisco Campus, Suite F109
McKinney Campus, Suite W100
Plano Campus, Suite G103
Technical Campus, Room A102
Wylie Campus, Suite CC100

Hours: Hours vary by campus. Contact the campus location that is most convenient for you to obtain current hours.

Phone: 972.881.5760

Email: financialaid@collin.edu

Website: www.collin.edu/financialaid/index.html

International Student Office (Visa and Immigration Assistance for Students)

The International Student Office (ISO) provides visa and immigration assistance for Collin College students.

Office Location: McKinney Campus, Suite W200

Hours: Mon. through Thurs. 8:00 a.m. to 5:00 p.m., Fri. 9:00 a.m. to 5:00 p.m.

Phone: 972.516.5012

Email: ISO@collin.edu

Website: www.collin.edu/advising/international/index.html

Veterans Resource Centers (VRCs)

The Veterans Resource Centers (VRCs) coordinate college-wide services to connect military-affiliated students with Collin College and community resources. Services provided by the VRCs range from providing information regarding academics, admissions, financial aid, and Department of Veterans Affairs (VA) educational benefits to advocacy and resource referrals. Veterans and military-affiliated students are welcomed and encouraged to utilize the study areas and computer stations in the VRCs. Spending time in the VRCs also provides veterans and military-affiliated students with the opportunity to network with other individuals who have served.

Office Locations and Phone Numbers:

Celina Campus, Room 124: 469.905.3527

Farmersville Campus, Room 123E: 972.549.6436

Frisco Campus, Room F141: 972.377.1020

McKinney Campus, Suite W204: 972.548.6767

Plano Campus, Rooms D200 and D201: 972.881.5774

Technical Campus, Room A150: 972.553.1186

Wylie Campus, Suite CC214: 972.378.8291

Hours: Monday through Friday 8:00 a.m. to 5:00 p.m.

Email: vrc@collin.edu

Website: www.collin.edu/studentresources/veteransresources/

Additional Community and Off-Campus Resources

If you are a victim of prohibited conduct, there are off-campus community resources from which you may want to consider seeking support. Contacting any of these resources is not considered an official report to Collin College of prohibited conduct. See the [Reporting to the Appropriate Title IX Coordinator or Deputy Title IX Coordinator](#) section in this document for information on how to submit an official report of prohibited conduct. Collin College does not endorse any of the following community resources. It is the individual's responsibility to research the available resources and make appropriate choices based on the information received and services they need.

211 Texas

This resource connects Texans with various services, including, but not limited to, criminal justice information, crisis and emergency services (e.g., crisis/counseling hotlines, domestic/family violence services, family protective services), employment assistance, food and nutrition information, financial resources, housing and shelter (e.g., affordable housing, emergency shelter), legal aid for victims, and veterans services.

Phone: 211 or 877.541.7905

Website: www.211texas.org/

988 Suicide and Crisis Lifeline

The 988 Suicide and Crisis Lifeline provides free and confidential support for people in distress. Additionally, it connects individuals to trained counselors who are part of the existing Lifeline network. These trained counselors will listen, understand how their problems are affecting the individual, provide support, and connect the individual to appropriate resources, as necessary.

24/7 Suicide and Crisis Lifeline Phone, Text, and Chat: 988

Phone: 800.273.8255

Website: <https://988lifeline.org/>

Abused Deaf Women's Advocacy Services (ADWAS)

Abused Deaf Women's Advocacy Services (ADWAS) empowers Deaf and Deaf/Blind survivors of domestic violence, sexual assault, and harassment to transform their lives, while striving to change the beliefs and behaviors that foster and perpetuate violence. ADWAS provides comprehensive services to individuals and families, community education, and advocacy on systems and policy issues.

Hours: Monday through Friday 9:00 a.m. to 5:00 p.m. (Closed 12:00 p.m. to 1:00 p.m.)

Phone (Voice and Video Phone): 206.922.7088

Email: adwas@adwas.org

Website: www.adwas.org/

Assistance Center of Collin County

The Assistance Center of Collin County brings carefully qualified and prompt short-term assistance to individuals and families in financial crisis to help them regain self-sufficiency. Through discerning programs, guidance and funds, the Assistance Center of Collin County helps stabilize Collin County families' home economies to fight homelessness, hunger and poverty as well as help protect the entire community by serving those in need.

Address: 900 E. 18th St., Plano, Texas 75074

Hours: Monday through Friday 9:00 a.m. to 5:00 p.m.

Assistance Hotline: 972.422.1850

Phone: 972.422.1125

Website: <https://assistancecenter.org/>

Catholic Charities Dallas Immigration Legal Services

Catholic Charities Dallas Immigration Legal Services' primary goal is to treat refugees, asylees, and immigrants with the respect and dignity they deserve. Catholic Charities Dallas Immigration Legal Services provides equal representation and access to legal services, regardless

of each person's status. Program caseworkers are committed to helping individuals understand the immigration law and their rights under the law. Services are offered by appointment only.

Hours: Monday through Friday 8:00 a.m. to 5:00 p.m.

Address: 1421 W. Mockingbird Lane, Dallas, TX 75247

Phone: 214.634.7182

Website: www.ccdallas.org/services/immigration-legal-services/

The Center for Changing Our Campus Culture (The Center)

An online resource to address dating violence, domestic violence, sexual assault, and stalking that is supported by the Department of Justice's Office on Violence Against Women (OVW). The Center provides the latest research, sample campus policies, protocols, best practices, and information on how to access training opportunities and technical assistance designed to assist various stakeholders as they work to change the culture on their campuses.

Email: info@changingourcampus.org

Website: <http://changingourcampus.org/>

CHETNA

CHETNA is a non-profit agency specializing in culture-specific holistic services for South Asian victims of domestic violence. CHETNA recognizes the unique barriers and challenges South Asian victims often face, and strives to provide culture-specific programs to assist survivors on their path toward healing and well-being. CHETNA serves the Dallas-Fort Worth area and surrounding counties.

Hours: Monday through Friday 9:00 a.m. to 5:00 p.m.

Phone: 888.924.3862

Email: chetna@chetna-dfw.org

Website: <https://chetna-dfw.org/>

Collin County Council on Family Violence (CCCFV)

The Collin County Council on Family Violence (CCCFV) strengthens collaborative, professional partnerships and serves as a catalyst for a sustained movement against family violence in Collin County.

Website: <https://cccfv.com/>

The Deaf Hotline

The Deaf Hotline is a hotline formed by a partnership between Abused Deaf Women's Advocacy Services (ADWAS) and the National Domestic Violence Hotline (NDVH). The Deaf Hotline provides support, advocacy, and information regarding domestic violence and sexual assault for the national Deaf community. The Deaf Hotline has advocates available 24/7 for advocacy, crisis intervention, education, information, and referrals for Deaf, Deaf/Blind, and Deaf/Disabled callers.

Hours: 24 Hours a Day, 7 Days a Week

Video Phone: 855.812.1001

Email: hotline@adwas.org

Website and Live Chat: <https://thedeafhotline.org/>

Department of Defense (DoD) Safe Helpline

Provides support tailored to members of the Department of Defense (DoD) community and their loved ones who have been affected by sexual assault. Safe Helpline is completely anonymous, confidential, and allows victims to access one-on-one support, peer-to-peer support, information, resources, and self-care exercises to aid in their recovery.

Hours: Available 24 Hours a Day, 7 Days a Week

Phone: 877.995.5247

Website: <https://safehelpline.org/>

End Violence Against Women International (EVAWI)

End Violence Against Women International (EVAWI) envisions a world where gender-based violence is unacceptable; perpetrators are held accountable; and victims receive the compassion, support, and justice they deserve. EVAWI promotes victim-centered, multidisciplinary collaboration, which strengthens the response of the criminal justice system, other professionals, allies, and the public to make communities safer. EVAWI also created the Start by Believing global campaign aimed at transforming the way we respond to sexual assault. For more information on Start by Believing, see the [Start by Believing](#) listing in this document or go to www.startbybelieving.org/about/.

Phone: 509.684.9800

Website: www.eawintl.org/

The Family Place

The Family Place empowers survivors of family violence by providing safe housing, counseling, and skills that create independence while building community engagement and advocating for social change to stop family violence. The Family Place is the largest family violence service provider in Texas with three (3) emergency shelters providing 136 shelter beds each night, including the state's only shelter for men and children, and three (3) counseling centers. All of The Family Place's services are free and offered in both English and Spanish.

24-Hour Crisis Hotline: 214.941.1991

Website: <https://familyplace.org/home>

Genesis Women's Shelter

Genesis Women's Shelter was created to give women in abusive situations a way out. Their mission is to provide safety, shelter, and support for women and children who have experienced domestic violence, and to raise awareness regarding its cause, prevalence, and impact.

24-Hour Helpline (Phone or Text): 214.946.4357

Website: www.genesisshelter.org/

Hope's Door New Beginning Center

Hope's Door New Beginning Center is a non-profit organization that provides shelter, family services, and transitional housing to help individuals and families escape and heal from dating violence, domestic violence, and family violence. Hope's Door New Beginning Center offers free trauma-informed services, and has two (2) outreach centers, a resale store, and two (2) shelters, one (1) each in Plano, Texas, and Garland, Texas.

Plano Outreach Center

Address: 860 F Ave., Suite 100, Plano, Texas 75074

Hours: Monday through Friday 9:00 a.m. to 5:00 p.m.

Phone: 972.422.2911

Garland Outreach Center

Address: 218 N. 10th St., Garland, Texas 75040

Hours: Monday through Friday 9:00 a.m. to 5:00 p.m.

Phone: 972.422.2911

Resale Store

Address: 2129 W. Parker Rd., Suite 300, Plano, Texas 75023

Hours: Monday through Friday 11:00 a.m. to 6:00 p.m., Sunday 12:00 p.m. to 6:00 p.m.

Phone: 972.469.0610

24-Hour Confidential Emergency Hotline: 972.276.0057

Website: <https://hdnbc.org/>

Hope Women's Center

Hope Women's Center is a non-profit medical clinic serving Collin County and the surrounding North Dallas area that provides support and resources to help women along their pregnancy journey. Hope Women's Center provides free medical services and accurate information on all options regarding unplanned pregnancy, including education on abortion, adoption, and parenting. Hope Women's Center's goal is to provide women and teens with an education that empowers them to make healthy, well-informed decisions.

Address: 2777 Virginia Parkway, McKinney, TX 75071

Phone: 972.562.4671

Website: <https://myhope.org/>

Legal Aid for Survivors of Sexual Assault (LASSA)

Legal Aid for Survivors of Sexual Assault (LASSA) is a project of the Texas Legal Services Center that serves 182 Texas counties from the panhandle to the Texas-Mexico border. LASSA provides survivors of sexual assault with a statewide hotline that connects them with an entire network of legal aid providers who offer a wide range of free and confidential services for legal issues stemming from sexual assault.

Hours: Monday through Friday 9:00 a.m. to 7:00 p.m.

Phone: 800.303.7233, Option 1

Website: www.tscl.org/lassa

LGBT National Help Center

The LGBT National Help Center provides free and confidential peer support as well as local, national, and international resources for the lesbian, gay, bisexual, transgender, queer, and questioning community. The LGBT National Help Center assists with coming-out issues, safer-sex information, bullying, family concerns, relationship problems, questions regarding sexual orientation and gender identity, and more.

National Hotline: 888.843.4564

National Youth Talkline (Callers Through Age 25): 800.246.7743

National Senior Hotline (Callers Age 50 and Above): 888.234.7243

Website: <https://lgbthotline.org/>

LifePath Systems

LifePath Systems is a community-based, non-profit organization created specifically to help individuals and their families dealing with mental illnesses, intellectual disabilities, and developmental delays. LifePath Systems provides mental health services for people in Collin County, Texas, and surrounding areas.

24/7 Crisis Hotline: 877.422.5939

Phone: 972.562.0190

Website: www.lifepathsystems.org/

Love Is Respect

Love Is Respect engages, educates, and empowers young people to prevent and end abusive relationships. Highly trained advocates offer support, information, and advocacy to young people who have questions or concerns about their dating relationships. Love Is Respect also provides information and support to concerned friends and family members, teachers, counselors, service providers, and members of law enforcement. Additionally, Love Is Respect provides services specifically designed to assist the Deaf and Native American populations. All services are free and confidential.

Hours: 24 Hours a Day, 7 Days a Week, 365 Days a Year

Phone: 866.331.9474 or 800.787.3224 (TTY)

Text: LOVEIS to 22522

Website and Live Chat: www.loveisrespect.org/

National Coalition Against Domestic Violence (NCADV)

The National Coalition Against Domestic Violence (NCADV) envisions a national culture in which we are all safe, empowered, and free from domestic violence. NCADV's mission is to lead, mobilize, and raise our voices to support efforts that demand a change of conditions that lead to domestic violence such as patriarchy, privilege, racism, sexism, and classism. NCADV is dedicated to supporting survivors and advocates while holding offenders accountable.

Phone: 303.839.1852

Website: www.ncadv.org/

National Domestic Violence Hotline (The Hotline)

The primary goal of the National Domestic Violence Hotline (The Hotline) is to provide free, confidential support for survivors 24 hours a day, 7 days a week. The Hotline is the only 24/7 center in the nation that has access to service providers and shelters across the United States.

Hours: 24 Hours a Day, 7 Days a Week

Phone: 800.799.7233 or 800.787.3224 (TTY)

Text: "START" to 88788

Website and Live Chat: www.thehotline.org/

National Human Trafficking Hotline

The National Human Trafficking Hotline connects victims and survivors of sex and labor trafficking with services and support to get help and stay safe. The National Human Trafficking Hotline also receives tips about potential situations of sex and labor trafficking and facilitates reporting that information to the appropriate authorities in certain cases.

Hours: 24 Hours a Day, 7 Days a Week, 365 Days a Year

Phone: 888.373.7888 (TTY: 711)

Text: 233733

Website and Live Chat: <https://humantraffickinghotline.org/>

National Sexual Assault Hotline

The National Sexual Assault Hotline is a safe, confidential service that is operated by the Rape, Abuse, and Incest National Network (RAINN). Calling the National Sexual Assault Hotline gives victims access to a range of free services including, but not limited to, confidential advocacy and support, assistance locating a health facility that is trained to care for survivors of sexual assault, local resources that can assist with healing and recovery, referrals for long-term support, information about laws, and basic information about medical concerns.

Hours: 24 Hours a Day, 7 Days a Week

Phone: 800.656.4673

Website and Live Chat: www.rainn.org/about-national-sexual-assault-telephone-hotline

National Sexual Violence Resource Center (NSVRC)

The National Sexual Violence Resource Center (NSVRC) is a non-profit that provides leadership in preventing and responding to sexual violence through collaboration, sharing and creating resources, and promoting research. The NSVRC provides information, research, and tools to prevent and respond to sexual violence.

Phone: 877.739.3895 or 717.909.0715 (TTY)

Email: resources@nsvrc.org

Website: www.nsvrc.org/

Office on Violence Against Women (OVW)

The Office on Violence Against Women (OVW) provides federal leadership in developing the national capacity to reduce violence against women, administer justice for, and strengthen services to victims of dating violence, domestic violence, sexual assault, and stalking. OVW does not provide services directly to the public but does maintain a list of local resources and national hotlines that can be found on its website.

Phone: 202.307.6026 or 202.307.2277 (TTY)

Email: ovw.info@usdoj.gov

Website: www.justice.gov/ovw

Pandora's Project

Pandora's Project is a non-profit organization dedicated to providing information, support, and resources to survivors of rape and sexual abuse (including male and LGBTQ survivors), their friends, and families.

Phone: 612.234.4204

Email: admin@pandys.org

Website: <https://pandys.org/>

Partners in Prevention

Partners in Prevention is a non-profit organization committed to helping bridge healthcare delivery and domestic abuse victim advocacy. Partners in Prevention is devoted to ensuring healthcare intervention and treatment for domestic violence survivors, and supports these individuals in regaining their safety, health, and well-being.

Phone: 800.799.7233 or 800.787.3224 (TTY)

Website: www.enddomesticabuse.org/

Planned Parenthood

Planned Parenthood is a health care provider, educator, and advocate that delivers vital reproductive health care, sex education, and information to women, men, and young people worldwide. Planned Parenthood offers sexually transmitted infection (STI) testing, birth control, and pregnancy options.

Phone: 800.230.7526

Website: www.plannedparenthood.org/

Rape, Abuse, and Incest National Network (RAINN)

Rape, Abuse, and Incest National Network (RAINN) is the nation's largest anti-sexual violence organization. RAINN created and operates the National Sexual Assault Hotline in partnership with more than 1,000 local sexual assault service providers across the country and operates the DoD Safe Helpline for the Department of Defense. RAINN also carries out programs to prevent sexual violence, help survivors, and ensure perpetrators are brought to justice.

24/7 Hotline: 800.656.4673

Website and Live Chat: www.rainn.org/

Real Options

Real Options is a non-profit organization that serves Collin County, Texas, and North Dallas, Texas. Real Options's goal is to empower clients to make informed choices when facing an unplanned pregnancy or possible sexually transmitted infection (STI) infection. Real Options offers free and confidential pregnancy testing, sonograms, options assessments, community resources, and STI screenings.

Address: 1776 W. McDermott Drive, Suite 100, Allen, Texas 75013

Phone and Text: 972.810.7576

Email: info@realoptionstx.com

Website: <https://realoptionstx.com/>

Safe Horizon

Safe Horizon is a victim assistance organization dedicated to empowering victims and survivors to find safety, support, connection, and hope. Safe Horizon provides support, prevents violence, and promotes justice for victims of crime and abuse, their families, and communities.

Hotlines Hours: 24 Hours a Day, 7 Days a Week

SafeChat Hours: Monday through Friday 9:00 a.m. to 6:00 p.m.

Crime Victims Hotline: 866.689.4357

Domestic Violence Hotline: 800.621.4673

Rape and Sexual Assault Hotline: 212.227.3000

Website and SafeChat: www.safehorizon.org/

Start by Believing

Start by Believing is the global campaign to transform the way we respond to sexual assault. Start by Believing was created by End Violence Against Women International (EVAWI) and is designed to prepare professionals and loved ones to respond appropriately to sexual assault disclosures in order to help improve outcomes for victims one response at a time. Knowing how to respond is critical, because a negative response can worsen the trauma, silence victims, and foster an environment where perpetrators face no consequences for their crimes. Start by Believing stops the cycle of silence by improving our personal and professional responses so victims feel supported and receive the assistance they need to begin healing.

Phone: 509.684.9800

Website: www.startbybelieving.org/about/

Texas Abuse, Neglect, and Exploitation Reporting System and Hotline

The Texas Department of Family and Protective Services (DFPS) provides a secure website for reporting suspicions of abuse, neglect, and exploitation of children, adults with disabilities, or people 65 years and older.

Texas Abuse Hotline: 800.252.5400

Website: www.txabusehotline.org/Login/Default.aspx

Texas Advocacy Project and Legal Phone Line

The Texas Advocacy Project works to prevent dating violence, domestic violence, sexual assault, and stalking throughout Texas through free legal services, access to the justice system, and education. The Texas Advocacy Project's attorneys, staff, volunteers, and Board of Directors are committed to realizing the vision that all Texans live safely in hope, not fear. The Texas Advocacy Project's Legal Phone Line provides toll-free legal assistance. Attorneys can assist victims with a variety of legal concerns related to dating violence, domestic/family violence, sexual assault, and stalking.

Hours: Monday through Friday 9:00 a.m. to 5:00 p.m.

Phone: 800.374.4673

Website: www.texasadvocacyproject.org/

Texas Association Against Sexual Assault (TAASA)

Texas Association Against Sexual Assault (TAASA) is the unifying voice to eliminate sexual violence in Texas. As a statewide coalition of survivors, advocates, rape crisis centers, and allied professionals, TAASA is committed to fostering a culture that respects the fundamental rights and dignity of all. TAASA provides information, training, access to help and online resources, and has a Texas Crisis Center Locator on its website.

Phone: 512.474.7190

Email: info@taasa.org

Website: <https://taasa.org/>

Texas Attorney General's Office Crime Victim Services

The Texas Attorney General's Office Crime Victim Services assists victims of crime by providing information and administering victim services-related programs. The Crime Victims' Compensation (CVC) Program assists victims and their immediate families with the financial costs of crime. The CVC covers crime-related costs such as counseling, medical treatment, funerals, and loss of income not paid by other sources. Victims of sexual assault can apply for the Emergency Medical Care Compensation – Sexual Assault Exam to cover the medical costs related to a sexual assault exam that was conducted at a hospital. Victims of domestic/family violence, human trafficking, sexual assault, or stalking can also participate in the Address Confidentiality Program to keep their residential addresses confidential.

Hours: Monday through Friday 8:00 a.m. to 5:00 p.m.

Phone: 800.983.9933 or 512.936.1200

Website: www.texasattorneygeneral.gov/crime-victims/victims-crime

Texas Law Help

Texas Law Help provides free legal information and court forms for civil legal problems including but not limited to, dating violence, domestic/family violence, protective orders, and sexual assault.

Website: <https://texaslawhelp.org/>

Texas Legal Services Center

Texas Legal Services Center is a statewide non-profit organization whose mission is to provide legal advice, advocacy, representation, and education to underserved people across the state. With more than a dozen practice areas, Texas Legal Services Center's work touches almost every aspect of civil law that impacts low-income Texans. Texas Legal Services Center provides critical legal services and safety planning to survivors of abuse, domestic violence, exploitation, human trafficking, and sexual assault throughout the state.

Phone: 512.477.6000

Website: www.tlsc.org/

Texas Office for Refugees (TXOR)

Texas Office for Refugees (TXOR) is responsible for the coordination of the state's refugee services. TXOR works alongside partner agencies to drive innovative, client-centered programs through collaborative models that empower. TXOR oversees the administration of the Cash and Medical Assistance (CMA) and Refugee Support Services (RSS), which includes disbursing funding to local resettlement agencies and refugee service providers across the state, determining eligibility, programmatic monitoring for compliance, program design, research and evaluation, database management, technical assistance, capacity building, and resource development.

Address: 249 Thornhill Dr., Fort Worth, Texas 76115

Website: <https://txofficeforrefugees.org/>

Texas Muslim Women's Foundation

Founded by Muslim women, Texas Muslim Women's Foundation is a culturally sensitive and trauma-informed agency that empowers, promotes, and supports all women and their families, a mission that ultimately creates stronger communities. Texas Muslim Women's Foundation is an ambassador of the peaceful, caring Muslim community. Texas Muslim Women's Foundation's programs are designed to promote peace in the home and community through a comprehensive strategy of prevention and intervention.

24-Hour Domestic Violence Hotline: 972.880.4192

Phone: 877.724.5699 or 469.467.6241

Email: tmwf@tmwf.org

Website: <https://tmwf.org/>

The Turning Point

The Turning Point provides counseling, education, and advocacy for those impacted by sexual violence. The Turning Point delivers the highest quality of comprehensive treatment services for survivors of all forms of sexual violence and sets the standard for prevention education that promotes social change to end bullying, sexual harassment, and sexual violence. The Turning Point also runs Courtney's Safe Place, a free clinic that provides forensic exams, evidence collection, and advocacy for people who have experienced sexual assault within the last 120 hours. Referrals for counseling, legal services, follow-up medical care, and shelter are also available.

Address: 3325 Silverstone Drive, Plano, Texas 75023

Hours: Monday through Friday 9:00 a.m. to 5:00 p.m.

24/7 Crisis Hotline: 800.886.7273 (TTY Dial 711)

Phone: 972.985.0951

Website: www.theturningpoint.org/

Traffick 911

Traffick 911 serves as a lifeline for survivors of sex trafficking as they navigate recovery from trauma. Traffick 911 is the only child sex trafficking advocacy agency serving all of North Texas. Traffick 911 helps survivors embrace healing and freedom by building trust-based relationships and providing ongoing field-based support.

Phone: 817.575.9923

Email: hello@traffick911.com

Website: www.traffick911.com/

U.S. Citizenship and Immigration Services Dallas Field Office

The U.S. Citizenship and Immigration Services Dallas Field Office administers the nation's lawful immigration system, safeguarding its integrity and promise by efficiently and fairly adjudicating requests for immigration benefits. The U.S. Citizenship and Immigration Services Dallas Field Office offers Green Card help, assistance with Employment Authorization Documentation, naturalization ceremonies, and information on adoptions and citizenship.

Address: 6500 Campus Circle Drive E., Irving, Texas 75063

Hours: By appointment only

Phone: 800.375.5283 or 800.767.1833 (TTY)

Website: www.uscis.gov/about-us/find-a-uscis-office/field-offices

U.S. Department of Education Title IX Website

This website was created by the U.S. Department of Education to house information related to Title IX of the Education Amendments of 1972 (Title IX), as amended. Information regarding the law, policies, and enforcement is available on this comprehensive website.

Website: <https://sites.ed.gov/titleix/>

WomensLaw.org

WomensLaw.org provides information that is relevant to all victims and survivors, regardless of sex or gender. WomensLaw.org will provide legal information to anyone who reaches out with legal questions or concerns regarding domestic violence, sexual violence, or any other topic covered on their website. The WomensLaw.org website has legal information on various topics including restraining orders, custody, divorce, and safety planning as well as state-specific information. WomensLaw.org also has federal legal information on immigration and gun laws as well as information on where to seek emotional support and legal services.

Email Hotline: <https://hotline.womenslaw.org/>

Website: www.womenslaw.org/

